

Service Bulletin

American Honda Motor Co., Inc.

2009 CRF450R Decompression Plunger PRODUCT UPDATE CAMPAIGN

Honda Motor Co., Ltd. is conducting a Product Update Campaign to replace the decompression plunger and decompression weight on certain 2009 CRF450R models.

A broken plunger will make it very difficult to start the engine. A new and improved decompression plunger and weight kit is now available to prevent plunger breakage and starting difficulties.

CUSTOMER NOTIFICATION

American Honda is sending a letter to owners of affected 2009 CRF450R models informing them they are entitled to receive this Product Update at no charge. They will be instructed to call their dealer to make an appointment. For your reference, a copy of the Customer Letter is reproduced on pages 3 and 4 of this Service Bulletin.

AFFECTED UNITS

2009 CRF450R

JH2PE053*9K700001 thru JH2PE053*9K703372 (*) Denotes check digit

DEALER INVENTORY

Any affected unit in your inventory must be updated with a new decompression plunger and weight before delivery to the customer. Refer to the PARTS INFORMATION and the UPDATE PROCEDURE sections of this Service Bulletin.

REPAIR VERIFICATION

Before you begin the repair procedure, check if the update has been performed on the unit.

- If there is a punch mark No further action is necessary.
- If there is no punch mark You must proceed with the REPAIR PROCEDURE section of this Service Bulletin.

See the IDENTIFICATION section of this Service Bulletin for more details.

Your *Dealer Responsibility Report* and *iN* can also provide helpful campaign information. However, the identification mark on the unit itself is the best indication of campaign repair completion.

If you have any questions about repair verification, please contact TechLine at (800) 421-1900, option 9.

UPDATE PROCEDURE

Refer to the 2009 CRF450R Service Manual for specific removal instructions.

- 1. Remove the seat (page 3-3).
- 2. Remove the shrouds (page 3-4).
- 3. Properly hang the fuel tank (page 4-6).
- 4. Remove the camshaft (page 9-10).

1 of 4

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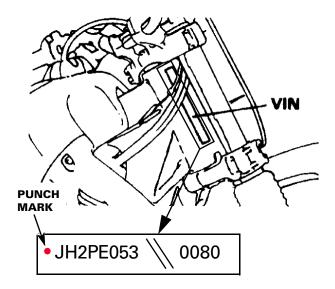
CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your Honda. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your Honda, or that your Honda has the condition described. To determine whether this information applies, contact an authorized Honda dealer.

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- 5. Replace the decompression weight and plunger with kit parts (page 9-14).
- 6. Reinstall all previously removed parts.

IDENTIFICATION

When you have completed the update, place a punch mark before the first digit of the V.I.N. located on the right side of the steering head.



WARRANTY INFORMATION

This Product Update Campaign ends on March 7, 2012. Normal claim submission requirements apply.

After completing the UPDATE PROCEDURE, submit one warranty claim per unit with the following information:

WARRANTY CLAIM TEMPLATE:

Template: R02A*

Flat Rate Time: 1.2 hours

*Template reads "R-zero-2-A".

PARTS INFORMATION

REQUIRED PARTS

Kit, Decompression

P/N: 06140-MEN-305

TEXT OF CUSTOMER LETTER

February 2009

IMPORTANT NOTICE OF PRODUCT UPDATE CAMPAIGN

Dear CRF450R Owner:

What is the reason for this notice?

Honda Motor Co., Ltd. is conducting a Product Update Campaign to install an improved decompression plunger and weight on certain 2009 CRF450R motorcycles.

What should you do?

Please call an authorized Honda motorcycle dealer and make an appointment to have the replacement decompression plunger and weight installed. Please allow the dealer time to order parts. While the repair takes about an hour, please plan to leave your motorcycle for half a day to allow for flexibility in scheduling. This update will be done free of charge. This Product Update Campaign ends on March 7, 2012, but we suggest you have the repair completed soon to prevent plunger breakage, which would make it very difficult to start the engine.

Who to contact for help:

Contact your Honda motorcycle dealer for help. Should you need assistance in locating a Honda dealer, please visit our website at http://powersports.honda.com.

Who to contact if you experience problems:

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc. Motorcycle Customer Support Mail Stop 100-4C-7B 1919 Torrance Blvd. Torrance, CA 90501-2746 (866) 784-1870

What to do if you feel this notice is in error:

This notice was mailed to you according to the most current information we have available. If you no longer own this motorcycle or some information in this notice is incorrect, please fill out and return the included, postage-paid Information Change Card. This will help us to update our records.

We apologize for any inconvenience this may cause you. Thank you for your CRF450R purchase and your cooperation.

Sincerely,

American Honda Motor Co., Inc. Motorcycle Division

TEXT OF CUSTOMER LETTER

Request for Reimbursement

2009 CRF450R Decompression Plunger and Weight Replacement

Use this form only if you have previously paid for this repair. If you meet the following qualifications, American Honda Motor Co., Inc. will reimburse you for the cost of the decompression plunger and weight replacement. No reimbursement will be made for other costs or repairs, or for non-Honda parts.

- 1. The vehicle must be a 2009 CRF450R.
- 2. The repair must have been required due to the failure that is the subject of this product update. Impact or other damages, as well as unrelated repairs or maintenance, will not be reimbursed.
- 3. The previous decompression plunger and weight repair must have occurred before March 7, 2009.
- 4. You must have a repair bill showing itemized parts and labor costs, CRF450R model, year, VIN, name, address and phone number of the repair shop, and the date of the repair. There must be verification of payment, such as a copy of a cancelled check, cash receipt, or paid invoice.
- 5. To qualify for reimbursement, it is not necessary that you still own the affected 2009 CRF450R, but you must have been the owner when the decompression weight and plunger were replaced. Only the owner at the time of the repair may request reimbursement. Do not request reimbursement for the expenses of any other owner.
- 6. This reimbursement is **only** for Honda Genuine (OEM) parts.

IF YOU ARE QUALIFIED FOR REINIBURS	SEIVIEN I:	
Fill in the blanks; please print clearly.		
Name:		
Street Address:		
City:	_ State:	Zip Code:
Telephone:		
Vehicle Identification Number (VIN):		
Total Amount Requested:		
Mail this form together with a copy of your repair bill and verification of payment to:		

American Honda Motor Co., Inc. Customer Support, M/S 100-4C-7B 1919 Torrance Blvd. Torrance, CA 90501-2746

Please allow 6-8 weeks for reimbursement processing.